

ATTACHMENT 2

AT&T/Pacific Bell CA UNE-P Center to Center Issues List

Item #	Date	Description	Owner	Priority	Status
2	08/01/02	DL listing address errors - CF110 & CF284 rejects	Melonie	Monitor	<p>8/1/02 - TN 707-939-1548 PON N1354394010 ACT V PON submitted using CSI address information was rejected. Sandra advised that EU City should be Sonoma and DL city s/b Boyes Hot Springs - Sandra to f/u on how AT&T would have known this information</p> <p>#9177109 for TN 209-694-6394 (PON N1316165616) New install - We understand the problem with locality name - don't understand why NPA/NXX reserved through CORBA doesn't match community. Sandra to follow-up.</p> <p>Also received CF284 rejects on 949-661-7225 and 949-837-1908. Jory to open ticket with MCPSC.</p> <p>8/15/02 - Pacific Bell informed the team that there is no way to know the locality prior to receiving the error. Advised OM if the error received is a CF or CR listings related error to call the Listings Helpdesk. If the error is a LS or IS listings error, call the OSS Help desk.</p> <p>8/28/02 - Dave Marosla is leading the effort to baseline the system requirements to resolve this issue. Two meetings have been held, however there is no firm escalation date for the CR.</p> <p>9/12/02 - Agreed to continue to monitor. Pat will call Melonie for an update.</p> <p>9/26/02 - The CR to fix the alternate community issue is being escalated to the end of October. Arthur provided a new alternate community list to use when referencing the prestige community. Pacific Bell is also looking at dropping the orders to the LSC for handling. Continue to monitor.</p>

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				<p>10/10/02 – Alternate Community Call - Thursday, October 9th. Dave Marsola explained that a fix is scheduled to go in the morning of 10/15 to return the postal address in pre-order validation. The system was returning the Alternate Community name. This should resolve the CF110 error. Dennis also discovered that if an abbreviation was used, the listings gateway was not translating the abbreviation into the full name and therefore rejecting the order as a CF284 error. This problem has been fixed. Pat will send examples of five (5) CF284 errors to Melonie Temple to assist Pacific in testing the fix.</p> <p>(10/24/02) – Mel's update 10/10/02 researched 5 PON's and reported the results to Pat and Walt, confirming CF284 fix.</p> <p>Subsequent follow-up on 10/21/02 (Email from Mel to Pat)</p> <p>Mel</p> <p>"Since the research results below (latest example 10/9) were provided, I believe we established a DR was not needed. I'd like to know if your center has reported any subsequent instances of CF284 errors; specifically from 10/10 on".</p> <p>Pat (10/22 reply)</p> <p>"We are not seeing the CF284 error code, however we are still getting the CF110 rejects. Attached are some TN and PON examples. We currently have 80 CF110 errors. Please have these investigated for root cause."</p> <p>Mel (10/22 response)</p> <p>Exception Date 10/19/02 310-764-1027 PON#1301652924 Reason CF110 Research into reject: The request specified "E RNCHO DMNGZ" for the service locality (which is a legal abbreviation for EAST RANCHO DOMINGUEZ) but this is a prestige community</p>
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					<p>for CPT (COMPTON) as can be seen by looking at the CLEC handbook</p> <p>Exception Date 10/19/02 818-508-0857 PON#1306143691 Reason CF110 Research into reject: Same as above for VLY VILLAGE (VALLEY VILLAGE) and NH (NORTH HOLLYWOOD)</p> <p>Exception Date 10/21/02 530-674-7039 PON#1321660532 Reason CF110 N1321660532 - PON in fatal error status. CF284 & CF110 Research into reject: Same as above for: TERA BNA (TIERRA BUENA) and YC (YUBA CITY)</p> <p>Exception Date 10/19/02 805-544-7131 PON #1305408615 Reason CF110 Research into reject: The PON is M1305408615, not 1305408615. SLO (SAN LUIS OBISPO). LGW believes that this should have been accepted as the fix to accept abbreviations applied to all releases and went into production on 10/9. The LGW team is attempting to run the original request through a copy of the production 03.06 application to see if they can duplicate the error. If so, they will work to correct the problem. If not, we may have to chalk it up to an anomaly.</p> <p>Additional Follow-up to PON M1305408615 with CF284 and CF110 error Update (10/23/02 @ 2:05 PM PT): The LGW team <u>was able to reproduce the problem</u>. It appears that listed locality abbreviations are being handled correctly, but that service and delivery locality abbreviations are not (unless the listed locality abbreviation was supplied and matches the service locality abbreviation and/or delivery locality abbreviation.) In most cases the listed locality and the service locality are the same, so if the</p>
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					<p>same abbreviation is supplied for both, then it would work. <u>A correction for the problem is being expedited.</u></p> <p><u>10/24/02</u> The fix just went into production. Abbreviations will now be accepted on the EU form CITY field (as well as continuing to be accepted on the DL form LALOC form). The delivery locality also now accepts service order community abbreviations.</p> <p>If you will, please mark this message with a follow-up for next Thursday; I do not think we'll be seeing any CF110/382 errors resulting from any system issues.</p> <p>Issue to remain in Monitor.</p> <p><u>11/7/02</u> Pat & Walt sent Melonie examples to review. Pat advised the fix did take place yet there is still an investigation as to what's still not working. Pat has been notified that Kathy is continuing to receive errors. Issue to remain in MONITOR.</p>
10	08/28/02	Per Clarisa, the Pacific Bell LSC is having a difficult time identifying the correct rep to address their questions because AT&T is sending the same name in the NCON and Initiator fields.	Teresa	Monitor	<p>8/28/02 – Brad advised that the reps were told to provide the one number. However, it was recently brought to their attention that the number was incorrect. A change is going in tonight to correct the 800 number. In the future, the calls will route directly to the OM team.</p> <p>9/12/02 – Per Donna, as of several days ago, her center is still experiencing a problem when attempting to reach an associate to answer their question. Teresa will confirm new number with Brad and ensure the associates are placing the new number on their order.</p> <p>9/26/02 – Per Teresa, the system will be updated with a new number. Agreed to monitor issue until next week.</p>

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					<p>10/10/02 – Arthur to f/up with Donna and keep Pat Grant updated. Issue to remain in MONITOR.</p> <p>10/24/02 – Pat advised that Donna continues to have trouble with 2nd telephone number. E-mail update from Arthur: "I spoke with Donna Lewis about the status of the 888/800 number problem that the SBC PB LSC is having. Donna confirmed that her reps claim to be dialing the correct number that was provided. What seems to still be happening is that sometimes the reps are able to discuss the issues with an AT&T contact and at other times what appears to be the same person tells them that they have the wrong number. Not sure why this would be happening. If needed, I can set up a call with appropriate AT&T and SBC PB contacts to see if we can identify a root cause." Following, Pat asked Arthur, "When calling the correct number, if your people are finding that the same people who assist are later saying they can not help, please get names and numbers for me. I will refer this to the center management." 10/25/02 e-mail update from Vicki Collier....The incorrect 800 number on the UNE-P orders will be corrected on 11/7.</p> <p>11/7/02 Pat advised the incorrect 800 number on the UNE-P orders would be corrected as of today, 11/7. Will continue to discuss on 11/21/02 call. Pat to take back hold time issue as Donna advised her agents are holding 10 minutes or longer. Issue to remain in MONITOR.</p>
12	10/24/02	Change Feature Request/LS0585	Rob-Roy Nelson	MONITOR	10/24/02 –Please see attachment from Rob-Roy regarding the CA LS0585. Regarding the change feature request, Rob-Roy provided the following example: (650) 359-2532.

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					 CA.xls
					<p>11/5/02 – Per Pacific Bell, the orders were rejected due to incorrect Req Type. The orders were sent as a Req Type “J” and should be a Req Type “C”.</p> <p>11/7/02 Rob-Roy advised Eddie sent additional examples on 10/31. Pat advised Rob-Roy that per PB, the orders were rejected due to incorrect Req Type. The orders were sent as a Req Type “J” and should be a Req Type “C”. Rob-Roy to f/up with OM and check if this is still an issue. Issue in MONITOR status.</p>
1	08/01/02	Fatal error on conversion order with caller ID feature USOC	Arthur	Closed	<p>8/1/02 - TN 760-344-5541 PON N1305195247 Fatal error requiring further investigation. Per SBC, this seems to be popping up on retail side as well. Product teams are investigating. CSR currently has caller ID. Verigate feature availability shows Caller ID is available and MCSC states the customer cannot have this feature. Does not appear to be a system issue but a deeper product issue. Art to follow-up and if necessary assist with a work around</p> <p>8/22/02 - Pacific hopes to have the edit lifted today. This will enable our orders to go through. If the customer can truly not be served due to pair gain/IDLC then the LSC will jep the order back to us. If CSR shows CLID not available, then we should tell the customer that caller ID MAY not be available in their area. We can go ahead and submit the order and hope that PB's records are wrong or they can find a copper pair for the customer. If PB can't do it then they'll send us the jep and we'll have to get back to the customer.</p> <p>8/26/02 – Calls are still taking place. Continue to</p>

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				monitor.		9/12/02 - Workaround in placing is working. OM confirmed that no additional rejects have been received. Agreed to close issue.
3	08/01/02	DL rejects CR007 CR015	Arthur	Closed		8/1/02 - New installs. Order rejected because of an existing listing in Pac Bell's system. AT&T opened MCPSC ticket 9142799 on 7/26 and was advised to call a DL center to have the DL released. Sandra to follow-up. 8/15/02 - Pacific Bell reported that their records do not show that the MCPSC directed AT&T to call the DL center but to call the Listings Help desk for verification. Agreed to close.
4	08/01/02	Clarification of MCPSC v LSC role	Arthur	Closed		8/14- AT&T OM received instructions from MCPSC to call LSC for all California rejects. Discussion clarified that LSC is only called for MR rejects. All other mechanized rejects go to MCPSC. Jory provided Sandra with names of 2 MCPSC reps that gave us this instruction. Sandra will clarify this with MCPSC. 8/15 - Pacific Bell advised that the MCPSC advised AT&T that all manual rejects go to the LSC and transferred AT&T to La Tanya in the LSC. Agreed to close.
5	08/13/02	949-837-1998--CF284-- TT#9198356--unclear reject-- unable to determine problem on LSR--N1329717138--29 PCNS Main listing locality and exchange not valid for a Pacific Bell Directory	Malonie	Close		8/14/02 - CF284. This reject refers to a customer living in an area that is an Alternate Community. We would call PB Listing Group 714-294-2861 on these errors if needed. Example: TN 949-837-1998 they want the End User page to be LAGUNA HILLS but the Listing Page would be LAGUNA WOODS. 8/15/02 - Pacific Bell confirmed that this issue is due to the Alternate Community problem. Advised OM if the error received is a CF or CR listings error to call the Listings Helpdesk. If the error is a LS or IS listings related error to call the

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6	08/13/02	209-694-6394--CF284/CF110-- TT#9177109--unclear reject-- unable to determine problem on LSR--N1316165616--99 PONs Invalid locality name in C.A. Main listing locality and exchange not valid for a Pacific Bell Directory	Melanie	Close	<p>OSS Help desk.</p> <p>8/28/02 -- Dave Marosla is leading the effort to baseline the system requirements to resolve this issue. Two meetings have been held, however there is no firm escalation date for the CR. Continue to monitor.</p> <p>9/12/02 -- Agreed to continue to monitor. Pat will call Melanie for an update.</p> <p>9/26/02 - Received an email from Teresa confirming the order was supped and completed. Okay to close issue.</p> <p>8/14 -- Per Jory, for CF284/CF110 Deborah in the MCPSC referred her to the LISTINGS GROUP at 714-284-2361 and Monique advised her to call that office for this reject reason. She explained that some areas are under Alternate Community and the End User page would have the city as San Diego as would the directory, but the LSOG would have the city as PACIFIC BEACH. We have sup'd TN 858-483-6548 PON N1352416209.</p> <p>8/15/02 - Pacific Bell confirmed that this issue is due to the Alternate Community problem. Advised OM if the error received is a CF or CR error to call the Listings Helpdesk. If the error is a LS or IS call the OSS Help desk.</p> <p>8/28/02 -- Dave Marosla is leading the effort to baseline the system requirements to resolve this issue. Two meetings have been held, however there is no firm escalation date for the CR. Continue to monitor</p> <p>9/12/02 -- Agreed to continue to monitor. Pat will call Melanie for an update.</p> <p>9/26/02 - Received an email from Teresa confirming the order was supped and completed.</p>
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7	08/13/02	650-622-9391--CR007-- TT#9142799--unclear reject-- unable to determine problem on LSR--N139895594--53 PONs Carrier XXXX has an active main listing for LTN/TN=xxxxxxxxx// Last listed name must match original for letter of agency	Melanie	Close	<p>Okay to close issue.</p> <p>8/14 - The CR007 refers to a PORTED TN directory listing that needs to be removed or OUTPAGE CLTC and IN on LISTING PAGE. Another LSC representative told me that these orders can be done MB activity and N activity along with possibly needing comments in the LOS remarks field. Again, I have more questions on this reject.</p> <p>8/15/02 - Pacific Bell confirmed that this issue is due to the Alternate Community problem. Advised CM if the error received is a CF or CR listings related error to call the Listings Helpdesk. If the error is a LS or IS listings error call the OSS Help desk.</p> <p>8/28/02 - Dave Marosia is leading the effort to baseline the system requirements to resolve this issue. Two meetings have been held, however there is no firm escalation date for the CR. Continue to monitor.</p> <p>9/12/02 - Agreed to continue to monitor. Pat will call Melanie for an update.</p> <p>9/25/02 - Received an email from Teresa confirming the order was supped and completed. Okay to close issue.</p>
8	08/15/02	How many numbers can we request information for when calling the OSS and Listings Help desk?	Art	Closed	<p>8/15/02 - Art will check with the Listings Help desk and Clarisa will check with the LSC. Arthur advised that typically the Helpdesk gets calls with two to three TNs for validation. If AT&T has a backlog, Arthur will work with the Helpdesk Team to set up a project to help clear up the backlog.</p> <p>8/28/02 - Clarisa confirmed that the LSC will accept 5 numbers at one time.</p>

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9	08/26/02	Each time we call Pac Bell we are given different methods to resolve a listings reject. We re-issue the order, however we need to clarification how to resolve the listing rejects	Arthur	Closed	8/28/02 - Pat forwarded a list of examples to Arthur and Clarisa for investigation. Clarisa stated that most of the rejects are related to the Alternate Community issue. The reasons and methods to resolve can be different for each one. Each reject must be handled on an individual case bases. Jonathan advised the center is being asked to remove an old listing prior to submitting the new order. Per Clarisa, the Listings Help Desk can remove the old listing. 9/12/02 - Jonathan stated OM is faxing their listing rejects to the Listing Help Desk for resolution. Jonathan will verify who the orders are being faxed to and advise Pat. 9/26/02 - Teresa will ask Jonathan for an update. 9/27/02 - Jonathan advised issue should be closed.
11	09/12/02	The AT&T OM team has re-submitted a rejected order 5 times to Pacific with the revised information, per their center and the order continues to reject	Renee	CLOSE D	9/12/02 - Jonathan will call Renee and she will work with him to determine the correct information that should go on the order. 9/26/02 - The address was built in the system. The installer when out and it was not a good address. The order was jep backed to AT&T. Order was re-issued with another address that does not validate. Jonathan must confirm the correct address with the customer. PON N1355567283. 10/10/02 - Cathy will flap with Jonathan. Cathy did note that Jonathan is waiting on the customer to call AT&T back. 10/24/02 - Jonathan has cancelled the order for 797-254-8267 PON # N1385567283. The customer never responded to letter or phone call. Issue CLOSED

AT&T/Pacific Bell CA UNE-P Center to Center Issues List

ATTACHMENT 3



3.06_LOA_PB_10-21_
Order TP as ...



2.5_LOA_PB_10-21
PreOrder TP a...

FYI....

From: TEMPLE, MELONIE (SWBT) [mailto:mt0902@sbc.com]
Sent: Tuesday, September 03, 2002 12:51 PM
To: Vanderpol, Rebecca L, NCAM; Burt, Phyllis S, CSCIO
Cc: HUNTER, CHARLOTTE E (SWBT)
Subject: FW: LOA 6059 Test Plans Updates 9/3/02 9:30 AM PST
Importance: High

Becky
Phylliss,

Hi - attached are the updated TPs for 6059.

Mel

-----Original Message-----

From: HANSEN, DONALD R (SBCSI)
Sent: Tuesday, September 03, 2002 11:47 AM
To: HUNTER, CHARLOTTE E (SWBT); TEMPLE, MELONIE (SWBT)
Cc: KELSO, JOANIE (SBCSI); TRIMBOLI, JOHN A (SBCSI); HANSEN, DONALD R (SBCSI)
Subject: FW: LOA 6059 Test Plans - Updates 9/3/02 9:30 AM PST
Importance: High

Hi Charlotte and Mel,

Please share the 2 attached test plans for AT&T (PacBell) and let us know when they want to start, thanks!

<<3.06_LOA_PB_10-21_Order TP as of 08-28_DataInProgress.xls>>

<<2.5_LOA_PB_10-21 PreOrder TP as of 08-28_DataInProgress.xls>>

CLEC INFORMATION			
CLEC Name:	AT&T Consumer (NLP Platform)		
Version:	LSOR 3.06		
OCN:	6059		
CCNA:	LOA		
ACNA (AECN):	LOA		
State(s):	CA		
Order/PreOrder:	Order		
TPID:	ATTNLPBORDT		
Date finalized:	8/28/2002		
Date Data Provided:	8/30/2002		
Target Test Date:	9/9/2002		
Target Prod Date:	10/21/2002		
Date Closed:			
TEST CASE SUMMARY			
Type and Activity	# of Test Cases		Sub Totals
Resale			
Activity N			
Activity C			
Activity D			
Activity T			
Activity V			
Activity W		Resale Total	0
Unbundled			
Activity N			
Activity C			
Activity D	2		
Activity T			
Activity V	5		
Activity R	8		
Activity W		UNE Total	15
CPO/UNE-P			
Activity N			
Activity C			
Activity D			
Activity T			
Activity S	4		
Activity B	3		
Activity V			
Activity W		CPO/UNE-P Total	7
Test Plan Total			22

Test Cases -UNEL

Test Case #	E2E Test Case#	PON#	Ver	Test Scenario/ Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
1.1	REL67.SB.1.1.E			Migrate a UNE-L Small Business customer and port the number	CA	Need TN & Address (Please refer Test Case # 1 of Test Case-AV and Test case #3 of Test Cases -CSI of PreOrder Test Plan) (Also Please refer TestCases 1.2 & 1.3 , 1.4 of Order Test Plan) BAN: 2725565277 TN: 408-243-5188 SA: 3155 Mauricia Av Santa Clara CA 95051 EU: Synergy Relocations	REQTYP=B ACT=V	Pre-Order: Address validation by TN CSR Retrieval Order: PacBell Ack FOC 1B Jeopardy								
1.2	REL67.SB.1.2.E			Supp the above Order	CA	Same TN as above Same as TC 1.1.	REQTYP=B ACT=V	PacBell: Ack FOC SOC								
1.3	REL67.SB.1.3.E			Process a new StandAlone directory Listing Order for an AT&T (facility based) Small Business customer	CA	Need TN (This TN need to have same NPANXX and Same address as Test Case #1.1) Same as TC 1.1	REQTYP=J ACT=R	PacBell SADL: Ack FOC SOC								

Test Cases -UNEL

Test Case #	E2E Test Case#	PON#	Ver	Test Scenario/ Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark If Open, Blank if Closed)
1.4	REL67.SB.1.4.E			Process a new StandAlone directory Listing Order for an AT&T (facility based) Small Business customer	CA	Need TN (This TN need to have same NPANXX and Same address as Test Case #1.1) BAN: 2725565277 TN: 408-243-5188 SA: 3155 Mauricia Av Santa Clara CA 95051 EU: Synergy Relocations	REQTYP=J ACT=R	PacBell SADL: REQTYP = "JB" ACT = "R" Ack FOC SOC								
1.5P	REL67.SB.1.5.P			Process a Migrate Order for a UNE-L Small Business customer and port the number	CA	Need TN Business BAN:2725565277 ACTL:PLALCA02W28 TN:650-326-0749 SA:935 Middlefield Rd Palo Alto CA 94301 EU: Paco Hunter	REQTYP=B ACT=V	PacBell: Ack FOC SOC								
1.6P	REL67.SB.1.6.P			Process a new StandAlone directory Listing Order for an AT&T (facility based) Small Business customer	CA	Need TN TN:650-329-0010 SA: 1220 University Dr Menlo Park CA 94025 EU: Jill Vega	REQTYP=J ACT=R	PacBell SADL: Ack FOC SOC								
2.1	REL67.SB.2.1.E			Change Stand alone Directory Listing for an AT&T (facility based) Small Business customer (from std to nonpub)	CA	Need TN & Address TN:650-329-0020 SA: 4 Maywood Ln Menlo Park CA 94025 EU: Mora Tora	REQTYP=J ACT=R	PacBell SADL : Ack FOC SOC								

Test Cases -UNEL

Test Case #	E2E Test Case#	PON#	Ver	Test Scenario/ Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
2.2P	REL67.SB.2.2.P			Change Stand alone Directory Listing for an AT&T (facility based) Small Business customer (Change Listing Name)	CA	Need TN & Address TN:650-329-0030 SA: 444 High Suit 250 Palo Alto CA 94301 EU: Debi Kahn	REQTYP=J ACT=R	PacBell SADL : Ack FOC SOC								
3.1	REL67.SB.3.1.E			Send a Loop Order Request to Disconnect a Loop as well as delete a directory listings for Small Business customer.	CA	Need TN & Address (Please refer Testcases 3.2) BAN:2725565277 ACTL:ELSBICA11W04 ECCKT:47LXQU019010-111PT LTN: 510-243-0622 (Published) Listing Address: SA:3257 Colusa Pinole CA 94564 EU:Rizzo Plumbing	REQTYP=A ACT=D	PacBell LRDL Ack FOC SOC								
3.2	REL67.SB.3.2.E			Delete Stand Alone Directory Listing for an AT&T (facility based) Small Business customer	CA	Need TN (This TN need to have same NPANXX and same address as Test Case #3.1) Same as TC 3.1	REQTYP=J ACT=R	PacBell SADL Ack FOC SOC								

Test Cases -UNEL

Test Case #	E2E Test Case#	PON#	Ver	Test Scenario/ Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
3.3P	REL67.SB.3.3.P			Send a Loop Order Request to Disconnect a Loop as well as delete a directory listings for Small Business customer.	CA	Need TN BAN:2725565277 ACTL:ELSBKA11W04 ECCKT:47LXQU019010-112PT LTN: 510-222-1500 (Published) Listing Address: SA:3223 Blume Dr Suit 225 Richmond CA 94803 EU: Jamie-Realtor Lake	REQTYP=A ACT=D	PacBell SADL Ack FOC SOC								
4.1	REL67.RE.4.1.E			Migrate a UNE-L Residence customer and port the number	CA	(Please refer Test Case # 2 of Test Case-AV and Test case # 4 of Test Cases -CSI of PreOrder Test Plan) Residence BAN: 2725564634 TN: 925-277-1619 SA: 129 Laredo Ct San Ramon CA 94583 EU: Gary & Julie Williams	REQTYP=B ACT=V	Pre-Order: Address validation by TN CSR Retrieval Order: PacBell LRDL (Loop Request with Port and DL) Ack FOC SOC								
4.2	REL67.RE.4.2.E			Process a new StandAlone directory Listing Order for an AT&T (facility based) Residence customer	CA	Need TN (This TN need to have same NPANXX and same address as Test Case #4.1) Same as TC 4.1	REQTYP=J ACT=R	PacBell SADL (Standalone DL) : Ack FOC SOC								
UNEP to UNEL Migration																

Test Cases -UNEL

Test Case #	E2E Test Case#	PON#	Ver	Test Scenario/ Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
5.1	REL67.PL.5.1.E			Migrate a UNE-L Residence customer and port the number		Need an AT&T existing UNEP Voice only Account. (Please refer Test case 5.2) BAN: 2725564634 ACTL: SNFCCA05DS0 TN: 415-643-0341 SA: 222 Valley San Francisco CA 94131 EU: Joe Mills	REQTYP=B ACT=V	Order: PacBell LRDL (Loop Request with Port and DL) Ack FOC SOC								
5.2	REL67.PL.5.2.E			Process a new StandAlone directory Listing Order for an AT&T (facility based) Residence customer		Need TN (This TN need to have same NPANXX and same address as Test Case #5.1) Same as TC 5.1	REQTYP=J ACT=R	PacBell SADL (Standalone DL) : Ack FOC SOC								
Totals																
15			0							0	0	0	0		0	0

Test Cases -UNEP

Test Case #	EZE Test Case#	PCMS	Yr	Test Scenario Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Start # Open, Close # Closed)
1	REL67.RR.1.E			Process a 1 Way Restrict Order (Residence customer)	CA	Need TN & Address (Please refer Test Case # 8 of Test Casca-AV of PreOrder Test Plan and Test Case# 2 of Test Casca-CSI of PreOrder Test Plan) Pre-Order (CSI Inquiry) not applicable Residence BAN:2735565030 LST:ANTCCA11DS0 TN: 925-754-6682 SA:4810 Fawn Hill Wy Antioch CA 94509 EU: Martin Dwyer	REQTYP=M ACT=S	Order: Ack FOC SOC								
2	REL67.RR.2.E			Process a 2 Way Restrict Order (Residence customer)	CA	Need TN & Address Residence BAN:2735565030 LST:ANTCCA11DS0 TN: 925-776-7648 SA:4631 Shetland Wy Antioch CA 94509 EU: Michael Borg	REQTYP=M ACT=S	Order: Ack FOC SOC								
3	REL67.RR.3.E			Process a Restore Order (Restoring a service ,which has 1 way restrict) (Residence customer)	CA	Need TN & Address (Need a AT&T existing UNEP residence account, which has 1way Restrict) Residence BAN:2735565030 LST:BRWDCA12DS0 TN: 925-516-4108 SA:1391 Arlington Wy Brentwood CA 94513 EU: Michelle Todd	REQTYP=M ACT=B	Order: Ack FOC SOC								

Test Cases -UNEP

Test Case #	EZE Test Case#	PONE	vw	Test Scenario/Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
4P	REL67.RR.4.P			Process a 1 Way Restrict Order (AT&T Note:Process a 1 Way Restrict Order of a Single Line Account) (Residence customer)	CA	Need TN & Address Residence BAN:2735565030 LST:SNFCCA12DS0 TN: 415-931-4750 SA:1533 Taylor San Francisco CA 94133 EU: Tony Balsam	REQTYP=M ACT=S	Order: Ack FOC SOC								
5P	REL67.RR.5.P			Process a 2 Way Restrict Order (AT&T Note :Process a 2 Way Restrict Order of a single line account) (Residence customer)	CA	Need TN & Address Residence BAN:2735565030 LST:SNJSCA15DS0 TN:408-238-2149 SA:3279 Palantino Wy San Jose CA 95135 EU: Dean Brule	REQTYP=M ACT=S	Order: Ack FOC SOC								
6P	REL67.RR.6.P			Process a Restore Order (Restoring a service of the Main Line of a single Line Account, which has 1 way restrict) (Residence customer)	CA	Need TN & Address Please refer to account Info of Pre-Order CSI (Test Case #: 1) and Pre-Order AV (Test Case # 7) (Need a AT&T existing UNEP residence account, which has 1way Restrict) Pre-Order(CSI Inquiry) not applicable Residence BAN:2735565030 LST:ANTCCA11DS0 TN: 925-753-5400 SA:2305 Ashford Ct Antioch CA 94509 EU: Jill Cass	REQTYP=M ACT=B	Order: Ack FOC SOC								

Test Cases -UNEP

Test Case #	EZE Test Case	PONE	Ver	Test Scenario/Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Pass	Fail	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
7P	REL67.RR.7.P			Process a Restore Order (Restoring a service of the Secondary Line of a Single Line Account, which has 2 way restrict) (Residence customer)	CA	Need TN & Address (Need a AT&T existing UNEP residence account, which has 2way Restrict) Residence BAN:2735565030 LST:BKLYCA01DS1 TN: 510-644-1101 SA:1638 Parker Berkeley CA 94703	REQTYP=M ACT=B	Order: Ack FOC SOC								
Totals																
7			0							0	0	0	0		0	0

Test Case #	Total DTC's	Total Passed	Total Failed	Total TC's Blocked by Defects	Total Cancelled
Test Cases-UNE	15	0	0	0	0
Test Cases-CPO (UNE-P)	7	0	0	0	0
Totals	22	0	0	0	0

Contact Info

[illegible]

CLEC INFORMATION		
CLEC Name:	AT&T Consumer (NLP Platform)	
Version:	LSPOR 2.5	
OCN:	6059	
CCNA:	LOA	
ACNA (AECN):	LOA	
State(s):	CA	
Trading Partner ID:	ATTNLPPBORDT	
Target Testing Dates:	9/9/2002	
Target Production Date:	10/21/2002	
Date Test Plan Finalized:	8/28/2002	
Date Test Data Provided:	8/30/2002	
Date Test Plan Closed:		
TEST CASE SUMMARY		
Type and Activity	# of Test Cases	Sub Totals
Basic PreOrder Scenarios		12
Address Validation	8	
TN Inquiry	2	
Feature/Service Availability		
Connecting Facility Assignment		
CLLI Inquiry		
NC/NCI Inquiry		
Scheduling Inquiry / Availability	2	
Pending Order Status Scenarios		0
Order Status-Pending		
Provisioning Order Status Scenarios		0
Provisioning Order Status		
Customer Service Inquiries & Listing Scenarios		7
CSR Inquiry	7	
Loop Pre-Qualification & Loop Qualification Scenarios		3
Loop Pre-Qualification Inquiry		
Loop Qualification Inquiry	3	
		22
	Test Plan Total	0

Test Cases-AV

Test Case #	LSFOR Scenario Code	TXN/ID	Date	Test Scenario Description	ST	Test Data	TXType/ TXAct	Expected Results	Actual Results	Pass/Fail	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
	UNEL													
1	A2			Address Validation by TN (Business customer)	CA	Need TN & Address (Small Business) Please Refer Test Case #1.1.1.2&1.3 and 1.4 of Order Test Plan and Test Case#3 of Test Cases-CSI of PreOrder Test Plan) TN: 408-243-5188 SA: 3155 Mauricia Av Santa Clara CA 95051	Location Inquiry::retrieve ByServiceId	Response-003 Address Match Found						
2	A2			Address Validation by TN (Residence customer)	CA	(Please refer Test Case # 4.1 of CA-UNEL Order Test Plan & Test Case# 4 of Test Cases-CSI of PreOrder Test Plan) TN: 925-277-1619 SA: 129 Laredo Ct San Ramon CA 94583	Location Inquiry::retrieve ByServiceId	Response-003 Address Match Found						
3	A2			Address Validation by TN (Residence customer)	CA	Replacement Data Required TN: 510-222-8708 3269 Colusa Pinole CA 94564	Location Inquiry::retrieve ByServiceId	Response-003 Address Match Found						
4	A1			Address Validation by Address (Residence customer)	CA	TN: 510-222-0213 4610 Whitesands Ct El Sobrante CA 94803	Location Inquiry::validateCivicAddress	Response-003 Address Match Found						
5	A2			Address Validation by TN (Business customer)	CA	Need TN & Address (Small Business) TN:650-323-2239 529 Bryant Palo Alto CA 94301	Location Inquiry::retrieve ByServiceId	Response-003 Address Match Found						

Test Cases-AV

[illegible]

Telephone Number Inquiry

[illegible]

Feature Availability

[illegible]

Customer Service Record
Inquiry

Test Case #	LSPOR Scenario Code	TXNUM	Date	Test Scenario/Description	ST	Test Data	TXType/ TXAct	Expected Results	Actual Results	Pass	Pass	Closed	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
	UNEP															
1	M1			CSI/Listing Query (CSR) (Residence Customer)	CA	(Please refer Test Case # :7of Test Cases-AV of PreOrder Test plan) Pre-Order (CSI Inquiry) not applicable TN: 925-753-5400 SA:2305 Ashford Ct Antioch CA 94509	CustomerServiceInformation::retrieve	Response 027-Transaction Successful								
2	M1			CSI/Listing Query (CSR) (Residence Customer)	CA	(Please Refer Test Case # 8 of Test Cases-AV of PreOrder Test Plan) Pre-Order (CSI Inquiry) not applicable TN: 925-754-6682 SA:4810 Fawn Hill Wy Antioch CA 94509	CustomerServiceInformation::retrieve	Response 027-Transaction Successful								
	UNEL															

Customer Service Record
Inquiry

3	M1		CSI/Listing Query (CSR) (Business Customer)	CA	Need TN & Address (Small Business) Please Refer Test Case #1.1,1.2&1.3 and 1.4 of Order Test Plan and Test Case#1 of Test Cases-AV of PreOrder Test Plan) TN: 408-243-5188 SA: 3155 Mauricia Av Santa Clara CA 95051 EU: Synergy Relocations	CustomerS erviceInform ation::retriev e	Response 027- Transaction Successful										
4	M1		CSI/Listing Query (CSR) (Residence Customer)	CA	(Please refer Test Case # 4.1 of CA-UNEL Order Test Plan & Test Case# 2 of Test Cases-AV of PreOrder Test Plan) TN: 925-277-1619 SA: 129 Laredo Ct San Ramon CA 94583 EU: Gary & Julie Williams	CustomerS erviceInform ation::retriev e	Response 027- Transaction Successful										
5	M1		CSI/Listing Query (CSR) (Residence Customer)	CA	Replacement Data Required TN: 510-222-8708 3269 Colusa Pinole CA 94564	CustomerS erviceInform ation::retriev e	Response 027- Transaction Successful										
6	M1		CSI/Listing Query (CSR) (Residence Customer)	CA	TN: 408-241-4644 837 Pomeroy Av Apt 12 Santa Clara CA 95051	CustomerS erviceInform ation::retriev e	Response 027- Transaction Successful										

Customer Service Record Inquiry

[illegible]

Loop Qualification

[illegible]

Contact Info

Telephone Number	Company	Job Title	Email Address	Additional Info
925-824-7419	SBC	Test Coordinator	dh3762@sbc.com	
214-464-3967	SBC	OSS Account Manager	mt0902@sbc.com	
214-858-5014	SBC	OSS Support Manager	co2315@sbc.com	
925-824-7586	SBC	CLEC Test Analyst	jk3123@sbc.com	Primary
415-542-3475	SBC	PB Pre-Order Backup	wh1894@sbc.com	
973-644-6164	AT&T	Neg. Support	phyllissburt@ems.att.com	
630-499-9370	AT&T	Access Management	vanderpol@att.com	
612-277-0894	AT&T	Test Executor	alex.p.sace@accenture.com	
973-644-1872	AT&T	Test Executor	chagam@ems.att.com	

ATTACHMENT 4

From: KELSO, JOANIE (SBCSI) [mailto:jk3123@sbc.com]
Sent: Friday, October 18, 2002 12:24 PM
To: 'geoffrey.v.schilz@accenture.com'
Cc: Willard, Walter W (Walt), NCAM; TEMPLE, MELONIE (SWBT); Webber, Rebecca L, NCAM; HUNTER, CHARLOTTE E (SWBT); Schiller, Ilana B, CSCIO;
alex.p.sace@accenture.com
Subject: RE: re-sent PBC LOS Test Case UNEL 1.2 v3 - status



3.06_LOA_PB_10-21_

Order TP as ...

retest successful.

FOC and SOC on their way to you.

thanks so much,

Joanie Kelso
Business Manager
Wholesale Integrated Test - CLEC Test, Pacific Region
E-mail: jk3123@msg.pacbell.com
Office Number: 925.824.7586

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-----Original Message-----

From: geoffrey.v.schilz@accenture.com
[mailto:geoffrey.v.schilz@accenture.com]
Sent: Friday, October 18, 2002 6:49 AM
To: KELSO, JOANIE (SBCSI)
Cc: wwillard@att.com; TEMPLE, MELONIE (SWBT); vanderpol@att.com; HUNTER, CHARLOTTE E (SWBT); ischiller@att.com; alex.p.sace@accenture.com
Subject: re-sent PBC LOS Test Case UNEL 1.2 v3

Joanie,

I have sent a version 3 of test case 1.2 your way.

Pon: C2300702779
(See attached file: ca_lrdl_supp_1.2.txt)

(See attached file: 3.06_LOA_PB_10-21_Order TP as of 10-15-02 PM.xls)
Regards,

Geoff Schilz
Accenture: Launch-Now Service
Office: 612.277.3378
Mobile: 952.210.6419
Octel: 27/73378

This message is for the designated recipient only and may contain privileged, proprietary, or otherwise private information. If you have received it in error, please notify the sender immediately and delete the original. Any other use of the email by you is prohibited.

CLEC INFO

CLEC INFORMATION			
CLEC Name:	AT&T Consumer (NLP Platform)		
Version:	LSOR 3.06		
OCN:	6059		
CCNA:	LOA		
ACNA (AECN):	LOA		
State(s):	CA		
Order/PreOrder:	Order		
TPID:	ATTNLPBORDT		
Date finalized:	8/28/2002		
Date Data Provided:	8/30/2002		
Target Test Date:	9/9/2002		
Target Prod Date:	10/21/2002		
Date Closed:			
TEST CASE SUMMARY			
Type and Activity	# of Test Cases		Sub Totals
Resale			
Activity N			
Activity C			
Activity D			
Activity T			
Activity V			
Activity W		Resale Total	0
Unbundled			
Activity N			
Activity C			
Activity D	2		
Activity T			
Activity V	5		
Activity R	8		
Activity W		UNE Total	15
CPO/UNE-P			
Activity N			
Activity C			
Activity D			
Activity T			
Activity S	4		
Activity B	3		
Activity V			
Activity W		CPO/UNE-P Total	7
Test Plan Total			22

Test Cases -UNEL

Test Case #	E2E Test Case#	PON#	Var	Test Scenario/Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
1.1	REL67.SB.1.1.E	C1300702779	1	Migrate a UNE-L Small Business customer and port the number	CA	Need TN & Address (Please refer Test Case # 1 of Test Case-AV and Test case #3 of Test Cases -CSI of PreOrder Test Plan) (Also Please refer TestCases 1.2 & 1.3 , 1.4 of Order Test Plan) BAN: 2725565277 ACTL: SNTCCA11W11 TN: 408-243-5188 SA: 3155 Mauricia Av Santa Clara CA 95051 EU: Synergy Relocations	REQTYP=B ACT=V	Pre-Order: Address validation by TN CSR Retrieval Order: PacBell Ack FOC 1B Jeopardy	Sent to Lsam on 10/04 3:33pm Reject 10/7 11am - pacbell gave New CLLI: SNTCCA11W11 Supp sent to Lsam 10/7 12:45pm Missing FN1 - Reject 10/7 sent a supp again 10/7 4:50pm PBC Sent Complete on this Test Case instead of Jeopardy. (Can not do below Test case) 10/8 10am Illana sent a							
			2													
			3													
	REL67.SB.1.1.E	C2300702779	1						10/8/02 FOC and Jeopardy processed (jk)							
1.2	REL67.SB.1.2.E	C2300702779	2	Supp the above Order	CA	Same TN as above Same as TC 1.1.	REQTYP=B ACT=V	PacBell: Ack FOC SOC	10/15/02 order not received as of 4:25pm PT (jk) 10/16/02 PB test environment issue prevented order from processing. 10/17/02 PB test environment issue resolved. Request retest. 10/18/02 FOC and SOC processed.							
		C2300702779	3													

Test Cases -UNEL

1.3	REL67.SB.1.3.E	C1308325356	1	Process a new StandAlone directory Listing Order for an AT&T (facility based) Small Business customer	CA	Need TN (This TN need to have same NPANXX and Same address as Test Case #1.1) TN: 408-243-5110 SA: 3155 Mauricia Av Santa Clara CA 95051 EU: Synergy Relocations	REQTYP=J ACT=R	PacBell SADL: Ack FOC SOC	sent to Lsam 10/8 12:22pm 10/8/02 FOC and SOC processed (jk)		x				
1.4	REL67.SB.1.4.E	C1302620792	1	Process a new StandAlone directory Listing Order for an AT&T (facility based) Small Business customer	CA	Need TN (This TN need to have same NPANXX and Same address as Test Case #1.1) BAN: 2725565277 TN: 408-243-5158 SA: 3155 Mauricia Av Santa Clara CA 95051 EU: Synergy Relocations	REQTYP=J ACT=R	PacBell SADL: REQTYP = "JB" ACT = "R" Ack FOC SOC	10/10/02 FOC and SOC processed (jk)		x				
1.5P	REL67.SB.1.5.P	CPBCG00SLM1	1	Process a Migrate Order for a UNE-L Small Business customer and port the number	CA	Need TN Business BAN:2725565277 ACTL:PLALCA02W28 TN:650-326-0749 SA:935 Middlefield Rd Palo Alto CA 94301 EU: Paco Hunter	REQTYP=B ACT=V	PacBell: Ack FOC SOC	9/10/02 Fatal Errors: LS0729 DFDT valid entries: HHMMAM, HHMMPM, HHA, HHP, AM, PM; MM = 00 or 30 LS0738 BAN not found on BANFILE (jk)						
		CPBCH00SLM1	1			Need TN TN:650-329-0010 SA: 1220 University Dr Menlo Park CA 94025 EU: Jill Vega			9/17/02 Test environm issues needs new PON		x				

Test Cases -UNEL

		CPBCI00SLM1	1			Need TN & Address TN:650-329-0020 SA: 4 Maywood Ln Menlo Park CA 94025 EU: Mora Tora			9/17/02 Fatal Error: CR1002 PRODUCT NOT IN CONTRACT (Requires Table update)							
		CPBCJ00SLM1	1			Need TN & Address TN:650-329-0030 SA: 444 High Suit 250 Palo Alto CA 94301			9/18/2002 FOC and SOC							
1.6P	REL67.SB.1.6.P	CSADL000001	1	Process a new StandAlone directory Listing Order for an AT&T (facility based) Small Business customer	CA	Need TN & Address (Please refer Testcases 3.2) BAN:2725565277 ACTL:ELSBKA11W04 ECCKT:47LXQU019010-111PT LTN: 510-243-0622 (Published) Listing Address:	REQTYP=J ACT=R	PacBell SADL: Ack FOC SOC	9/10/02 FOC and SOC processed		x					
2.1	REL67.SB.2.1.E	C2655432400 C2655432101	1	Change Stand alone Directory Listing for an AT&T (facility based) Small Business customer (from std to nonpub)	CA	Need TN & Address TN:650-329-0020 SA: 4 Maywood Ln Menlo Park CA 94025 EU: Mora Tora Existing: LTY=1, STYC=SL, RTY=LML LNLN=Mora LNN=Mora	REQTYP=J ACT=R	PacBell SADL: Ack FOC SOC	10/15/02 FOC and SOC processed		x					
2.2P	REL67.SB.2.2.P	CPBC0000SC1	1	Change Stand alone Directory Listing for an AT&T (facility based) Small Business customer (Change Listing Name)	CA	Need TN & Address TN:650-329-0030 SA: 444 High Suit 250 Palo Alto CA 94301 EU: Debi Kahn	REQTYP=J ACT=R	PacBell SADL : Ack FOC SOC	9/10/02 Fatal Errors: CR006 Attempt to delete non- existent listing. CR019 In side of change is invalid because out side of change is invalid. (jk) I fixed our database to mirror your LACT O Debra Kahn. Please resubmitt (jk)		x					

Test Cases -UNEL

		CPBCA000SC1	1						9/11/02 FOC and SOC processed.										
3.1	REL67.SB.3.1.E	CO176000001	1	Send a Loop Order Request to Disconnect a Loop as well as delete a directory listings for Small Business customer.	CA	Need TN & Address (Please refer Testcases 3.2.) BAN:2725565277 ACTL:ELSBGA11W04 ECCKT:47LXQU019010-111PT LTN: 510-243-0323 (Published) Listing Address: SA:3257 Colman Pinole CA 94554 EU:Rizzo Plumbing	REQTYP=A ACT=D	PacBell LRD. Ack FOC SOC	9/12/02 I need follow-up on SOC notification (jk). System was coming down for the evening - just about time 10/5/03 FOC and SOC processed (R)		X								
3.2	REL67.SB.3.2.E	C1117705900	1	Delete Stand Alone Directory Listing for an AT&T (facility based) Small Business customer.	CA	Need TN (This TN need to have same NPANXX and same address as Test Case #3.1) (TN: 510-243-1185 (Published) Listing Address: SA:3257 Colman Pinole CA 94554 EU:Rizzo Plumbing	REQTYP=J ACT=R	PacBell SADL Ack FOC SOC	10/9/2002 FOC and SOC processed (R)		X								
3.3P	REL67.SB.3.3.P	CLRDL000001		Send a Loop Order Request to Disconnect a Loop as well as delete a directory listings for Small Business customer.	CA	Need TN BAN:2725565277 ACTL:ELSBGA11W04 ECCKT:47LXQU019010-112PT LTN: 510-222-1500 (Published) Listing Address: SA:3223 Blume Dr Suit 225 Richmond CA 94803 EU: Jamie-Realtor Lake	REQTYP=A ACT=D	PacBell SADL Ack FOC SOC	9/10/0902 PON not received (jk)		X								

Test Cases -UNEL

		CLRDP000001	1						9/23/02 noted different ECCKT sent. Geoff will send new PON (jk)								
		CLRDR000001	1						9/23/02 FOC and SOC processed								
4.1	REL67.RE 4.1.E	C1526876543	1	Migrate a UNE-L Residence customer and port the number	CA (Please refer Test Case # 2 of Test Case-AV and Test case # 4 of Test Cases -CSI of PreOrder Test Plan) Residence SAN: 2726314034 ACTL: 66RMCAT0419 TN: 925-277-1319 SA: 129 Lando Ct San Ramon CA 94583 ED: Gary & Julie Williams	RECTYP=B ACTP=V	Pre-Order Address validation by TN CSR Retrieval Order, PacBell LRDL (Loop Request with Port and DL) Ack FOC SOC	10/6/02 fatal error: CR001 Another main listing already received for LTN/TN=9152771618. Test data issue: Table update (JG)	X								
		C2659876543	1						10/6/02 FOC and SOC processed (B)								
4.2	REL67.RE 4.2.E	C1227766900	1	Process a new StandAlone directory Listing Order for an ATAT (facility based) Residence customer	CA Need TN (This TN need to have same NPANXX and same address as Test Case #4.1) TN: 925-277-3129 SA: 129 Lando Ct San Ramon CA 94583 ED: Gary & Julie Williams	RECTYP=J ACTP=R	PacBell SADR (Standard DL) Ack FOC SOC	10/9/2002 FOC and SOC processed (B)	X								
UNEP to UNEL Migration																	

Test Cases -UNEL

[illegible]

Test Cases -UNEP

Test Case #	EZE Test Cases	POM#	Ver	Test Scenario/Description	ST	TN/Service Address/ Class of Service	ReqType/ ActType	Expected Results	Actual Results	Fail	Pass	Cancelled	Defect #	Issues	Issue #	Status (Mark if Open, Blank if Closed)
1	REL67.RR.1.E	C1301826677	1	Process a 1 Way Restrict Order (Residence customer)	CA	Need TN & Address (Please refer Test Case # 8 of Test Cases-AV of PreOrder Test Plan and Test Case# 2 of Test Cases-CSI of PreOrder Test Plan) Pre-Order (CSI Inquiry) not applicable Residence BAN:2735565030 LST:ANTCCA11DS0 TN: 925-754-6682 SA:4810 Fawn Hill Wy Antioch CA 94509 EU: Martin Dwyer	REQTYP=M ACT=S	Order: Ack FOC SOC	10/10/02 FOC and SOC processed (jk)			X				
2	REL67.RR.2.E	C1304369966	1	Process a 2 Way Restrict Order (Residence customer)	CA	Need TN & Address Residence: BAN:2735565030 LST:ANTCCA11DS0 TN: 925-754-6682 SA:4810 Fawn Hill Wy Antioch CA 94509 EU: Michael Borg	REQTYP=M ACT=S	Order: Ack FOC SOC	10/10/02 FOC and SOC processed (jk)			X				
3	REL67.RR.3.E	C1327687352	1	Process a Restore Order (Restoring a service, which has 1 way restrict) (Residence customer)	CA	Need TN & Address (Need a AT&T existing UNEP residence account, which has 1way Restrict) Residence BAN:2735565030 LST:BRWDCA12DS0 TN: 925-516-4108 SA:1391 Arlington Wy Brentwood CA 94513 EU: Michelle Todd	REQTYP=M ACT=B	Order: Ack FOC SOC	10/9/02 FOC and SOC processed (jk)			X				

Test Cases -UNEP

4P	REL67.RR.4.P	SPBCE000001	1	Process a 1 Way Restrict Order (AT&T Note:Process a 1 Way Restrict Order of a Single Line Account) (Residence customer)	CA	Need TN & Address Residence BAN:2735565030 LST:SNFCCA12DS0 TN: 415-931-4750 SA:1533 Taylor San Francisco CA 94133 EU: Tony Balsam	REQTYP=M ACT=S	Order: Ack FOC SOC	9/9/02 FOC and SOC processed (jk)		X					
5P	REL67.RR.5.P	SPBC0000002	1	Process a 2 Way Restrict Order (AT&T Note :Process a 2 Way Restrict Order of a single line account) (Residence customer)	CA	Need TN & Address Residence BAN:2735565030 LST:SNJSCA15DS0 TN:408-238-2149 SA:3279 Palantino Wy San Jose CA 95135 EU: Dean Brule	REQTYP=M ACT=S	Order: Ack FOC SOC	9/9/02 FOC and SOC processed. Please note DDD=Sunday is not allowed, in production the next avail business 11/4/02 would have been assigned. (jk)		X					
6P	REL67.RR.6.P	RPBC0000001	1	Process a Restore Order (Restoring a service of the Main Line of a single Line Account, which has 1 way restrict) (Residence customer)	CA	Need TN & Address Please refer to account Info of Pre-Order CSI (Test Case #: 1) and Pre-Order AV (Test Case # 7) (Need a AT&T existing UNEP residence account, which has 1way Restrict) Pre-Order(CSI Inquiry) not applicable Residence BAN:2735565030 LST:ANTCCA11DS0 TN: 925-753-5400 SA:2305 Ashford Ct Antioch CA 94509 EU: Jill Cass	REQTYP=M ACT=B	Order: Ack FOC SOC	9/9/02 FOC and SOC processed (jk)		X					

Test Cases -UNEP

[illegible]

Test Case #	Total DTC's	Total Passed	Total Failed	Total TC's Blocked by Defects	Total Cancelled
Test Cases-UNE	15	15	0	0	0
Test Cases-CPO (UNE-P)	7	7	0	0	0
Totals	22	22	0	0	0

Contact Info

[illegible]